



Sentinel Owl Technologies

CAPABILITIES STATEMENT

help@sentinelowl.org
202.571.5099
www.sentinelowl.org
North Bethesda, Maryland

Sentinel Owl Technologies is an accountable, DMV-based technology partner delivering managed IT, cybersecurity, compliance, infrastructure consulting, custom applications, communications, security cameras, and IT asset disposition for commercial, government, and government-contractor clients — including clinics, nonprofits, and property owners — across Washington, D.C., Maryland, and Northern Virginia.

CORE COMPETENCIES

- **Managed IT services & support** — help desk, monitoring, patching, endpoint and device management, backups, and vendor coordination.
- **Cybersecurity** — MFA, endpoint protection, identity and access cleanup, vulnerability reduction, and incident and cyber-insurance readiness.
- **Compliance readiness** — CMMC scoping and evidence, HIPAA essentials, and NIST and PCI control alignment.
- **IT infrastructure & cloud consulting** — network, cloud, and identity assessments, Microsoft 365, migrations, and roadmaps.
- **Custom applications & development** — portals, dashboards, intake and booking, databases, API integrations, and AI-assisted automation.
- **Managed websites & web services** — modern sites, redesigns, maintenance, performance and security cleanup, and hosting.
- **VoIP / hosted PBX** — deployment, call routing and intake cleanup, and white-label communications platforms.
- **Security camera systems** — design, installation, remote viewing, coverage review, and monitoring.
- **IT asset disposition (ITAD)** — pickup, intake, secure data destruction, remarketing, and responsible recycling.

REPRESENTATIVE PAST PERFORMANCE

Anonymized, client-approved outcomes.

Federal IT operations & maintenance support. Technical and cybersecurity support for a federal civilian agency's 24/7/365 operations monitoring center overseeing a nationwide environmental-sensing network — systems and network maintenance, patching, and help-desk support delivered to NIST 800-53 and FISMA standards.

Operations stabilization. Mapped vendors, domains, email, telephony, cameras, accounts, and support responsibilities so that outages, renewals, and security questions were no longer surprises.

COMPANY SNAPSHOT

- **Organization:** Sentinel Owl Technologies
- **Business type:** Small business
- **Headquarters:** North Bethesda, Maryland
- **Service region:** Washington, D.C., Maryland (North Bethesda, Rockville, Bethesda, Silver Spring, Gaithersburg), and Northern Virginia (Arlington, Alexandria)
- **Delivery model:** Remote and on-site

DIFFERENTIATORS

- **Single point of accountability** across IT, security, communications, web, cameras, and automation.
- **Local DMV operator** providing both remote and on-site support.
- **Consultation-first delivery** — discovery, defined scope, and a practical plan before work begins.
- **Compliance-minded execution** with audit-friendly documentation and evidence.
- **Plain-English reporting** and clean operational handoff.
- **Discreet, documentation-led delivery** for sensitive engagements.

AI-assisted surveillance automation. Designed and built an automated surveillance and monitoring workflow for a private client at approximately one-tenth the quoted cost of larger vendors, with stronger documentation and a cleaner operational handoff.

CODES & CLASSIFICATIONS

NAICS codes

- **541512** Computer Systems Design Services (*primary*)
- **541511** Custom Computer Programming Services
- **541513** Computer Facilities Management
- **541519** Other Computer Related Services
- **518210** Computing Infrastructure & Hosting

NAICS codes (continued)

- **541690** Other Scientific & Technical Consulting
- **561621** Security Systems Services (except Locksmiths)
- **811212** Computer & Office Machine Repair
- **423430** Computer & Peripheral Equipment & Software Wholesalers

PSC / service codes

- **D307** IT Systems Development Services
- **D310** Cyber Security & Data Back-Up
- **D399** Other IT & Telecommunications

Business type: small business. Listed codes describe services performed.

Request a complimentary technology assessment or capability briefing.

www.sentinelowl.org/free-it-assessment · help@sentinelowl.org · 202.571.5099